



Communiqué - No. 2008-01

As part of your Union's efforts to improve communication with you, our members, the CPAA Communication Committee is pleased to offer you the first of your new **Quarterly Communiqué** highlighting some of the issues we have dealt with recently.

Telephones in Group Offices

We extend a special welcome to our Group Postmasters to the 21st century business world. After years of successive National CPAA representatives griping to the Corporation about this business aberration, Canada Post has finally seen the light of day. Group Post Offices throughout the country will now benefit from the installation of telephone lines and the new Retail Point of Service (RPS).

Workers Compensation Board

Please note that we use the term "Workers Compensation Board" in a generic sense. Some provinces use different names.

A few years ago, it was very rare to have a CPAA member file a claim with the Workers Compensation Board. In recent years, we have assisted quite a number of members when filing their claims and we have also represented members with WCB Appeals and appearances before the WCB tribunal. We are very pleased that the education for your CPAA representatives was developed "in house" by CPAA and that the education program is tailored specifically for representing CPAA members. We are proud of our record in representing CPAA members before the WCB and below you will find a summary of our successes on our members' behalf.

Provinces:	BC	AB	SK	MB	ON	QC	MR	NL	TOTAL
Won	1	1	9	0	7	7	5	11	41
Lost	7	0	0	0	0	5	2	0	14
In Progress	2	1	3	0	16	8	2	2	34

It is important to recognize that these cases can have a considerable financial impact on the member involved. CPAA was successful in having sick leave credits re-instated back to 2005 in one case. In another case, CPAA was successful in having 2,200 hours of sick leave credits (representing more than \$40,000) returned to the member.

Disability Insurance

The committee is also pleased to report that CPAA has had great success with appealing the majority of denied disability insurance claims. Disability Insurance is your right and is an employee funded Insurance. There is a 13 week waiting period and the insurance pays 70 % of your wages. No one should ever be without a source of income. If you are running out of sick time and are not able to come back to work, call any of your union representatives for guidance and/or you can call 1-877-727-2722 to order a Disability Kit.

Health & Safety

Recently, the CPAA National Health and Safety Committee sent a bulletin to all Postmasters thanking them for their important role as Health and Safety Representative. The Communication Committee wants to remind you that Health and Safety is a critical issue for all workers. All of us have a role to play in maintaining a safe workplace.

Survey

One of the main objectives of the CPAA Communication Committee is to establish a "richer communication" with you, our members, in a cost efficient manner. We enclose for you, a Communication Survey to assist us in planning future updates, we ask you to take a moment of your time to complete this survey.

In closing, our committee invites all members to visit the Association's website at www.cpaacmpa.ca . You will find important information as well as other useful facts.

Sincerely,

CPAA Communication Committee

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Enclosure